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https://www.100test.com/kao_ti2020/123/2021_2022__E5_86_99_E 4_BD_9C_EF_BC_9AG_c86_123891.htm 7 0、Butter has now been replaced by margarine in Happy Pancake House restaurants throughout the southwestern United States. Only about 2 percent of customers have complained, indicating that 98 people out of 100 are happy with the change. Furthermore, many servers have reported that a number of customers who still ask for butter do not complain when they are given margarine instead. Clearly, either these customers cannot distinguish margarine from butter, or they use the term "butter" to refer to either butter or margarine. Thus, to avoid the expense of purchasing butter, the Happy Pancake House should extend this cost-saving change to its restaurants in the southeast and northeast as well. 100Test 下载频道开通,各类考试题目直接下载。详细请访问 www.100test.com