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https://www.100test.com/kao_ti2020/151/2021_2022__E5_95_86_E5_8A_A1_E8_8B_B1_E8_c85_151329.htm Unit twenty-Eight 对索赔要求的回应 Part One

831. We accept the claim, but can you tell me how much you want us to compensate you for the loss? 832. We will give your request for claims immediate attention. 833. We will get this matter resolved as soon as possible and hope to compensate you for your loss to your satisfaction. 834. We ' d like to express our sincere apologies for the poor quality of the products. 835. We regret to hear that the goods you received are not of the quality expected. 836. We are very ` sorry for the trouble cause by this delay. 837. We agree to accept all your claim. 838. I ' ll go to your company tomorrow in person to talk about the claim. 839. We regret the loss you have suffered and agree to compensate you \$800. 840. We agree to compensate you for the detective watches by 5% of the total value. 841. We will make you a compensation of 6% and give you some preferential terms later on. 842. Since the responsibility rests with both parties, we are ready to pay 50% of the loss only. 843. We have credited to your account £ 760 to cover both the value of the goods short delivered and your inspection fee. 844. We shall remit to you an amount of £ 2,000 in compensation for the loss. 845. We are willing to give you an 18% allowance of the next shipment to compensate you for the loss.

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