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https://www.100test.com/kao_ti2020/151/2021_2022_UsingtheTe_c85_151487.htm Mr Ballito , the Managing Director of Modern Office Limited often has to make international telephone calls to his customers in other countries. Today he asks his Secretary Opal to book a call to Mr Frascati in Rome. MR BALLITO : Id like to speak to Mr Frascati in Rome at about 11.00 our time. Would you book a call to him , please , Opal. OPAL : Certainly , Mr Ballito. Ill ask Rose to connect me with the International Operator and book the call. Shall I make it a personal call ? MR BALLITO : Yes , I think so. Its a waste of money to pay for the call if Mr Frascati is out. Do you know the number ? OPAL : Yes , I have it here. Its Rome 35 56 75. (LIFTS RECEIVER , DIALS NUMBER) ROSE : Switchboard. OPAL : Oh good morning , Rose , would you put me through to the International Operator , please. I want to book a call to Rome for Mr Ballito. ROSE : Certainly , I m putting you through now. (CLICK RINGING) Its ringing now , Opal. OPAL : Thank you (RINGING TONE CONTINUES , THEN STOPS) INTERNATIONAL OPERATOR : International Operator. OPAL : Good morning. Id like to book a personal call to Rome , please. This is Dongali 52364 , Modern Office Limited. INTERNATIONAL OPERATOR : Dongali , 52 364. What number in Rome , please. OPAL : Rome 35 56 75. INTERNATIONAL OPERATOR : 35 56 75 what name ? OPAL : Mr Frascati. INTERNATIONAL OPERATOR : Rome 35

56 75 , Mr Frascati. OPAL : Yes , that s right. Can I book the call for 11-00 ? INTERNATIONAL OPERATOR : 11 : 00 yes , that should be all right. Ill ring you back when the call is , 。 expected.

OPAL : Thank you very much. (REPLACES RECEIVER) (TO BALLITO) The operator is going to ring back when the call is expected. MR BALLITO : Well , thats fine , thank you Opal. (PHONE RINGS) OPAL : Mr Ballitos office.

INTERNATIONAL OPERATOR : Your personal call to Mr Frascati in Rome is expected within a few minutes. OPAL : Thank you , operator. Mr Ballito , your call to Mr Frascati is expected within a few minutes. MR BALLITO : Thank you , Opal.

INTERNATIONAL OPERATOR : Hello 。 Is that Mr Frascati ? MR FRASCATI : Mr Frascati speaking. INTERNATIONAL OPERATOR : I have a personal call for you , Mr Frascati , from Dongali. Hold the line please.Go ahead , speak up. caller , Mr Frascati is on the line. OPAL : Mr Ballito , Mr Frascati is on the line MR BALLITO : Thank you , Opal. Hello ? Mr Frascati ? Mr Frascati ! Mr Frascati ?

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