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https://www.100test.com/kao_ti2020/176/2021_2022__E9_9B_85_E 6_80_9D_E5_86_99_E4_c7_176210.htm 信件之一 ------ 投诉信1. I am writing to express my dissatisfaction at...2. I am very disappointed/upset to find that...3. I find it awful/appalling/distressing that...4. I would like to draw your attention to something you have obviously failed to notice. ... 5. There are some problems with...that I wish to bring to attention. For one thing, ... For another, ... 6. To remedy/rectify the matter/situation, I suggest making the following changes: ...7. To improve the situation/solve the above problem, it is advisable for you to take the following measures: ...8. Your effort to provide good services will be highly appreciated by all.9. I look forward to a day when we could really enjoy a more efficient service. 10. I wish to refer you to an incident which occurred..., calling for some remedial action. 100Test 下载频道开通, 各类考试题目直接下载。详细 请访问 www.100test.com