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https://www.100test.com/kao_ti2020/203/2021_2022_GMAT_E9_9 8_85_E8_AF_BB_c89_203724.htm Passage 2 Since the late 1970s , in the face of a severe loss of market share in dozens of industries , manufacturers in the United States have been trying to improve produc- tivity-and therefore enhance their international (5) competitiveness-through cost-cutting programs. (Cost- cutting here is defined as raising labor output while holding the amount of labor constant.) However , from 1978 through 1982 , productivity-the value of goods manufactured divided by the amount of labor input- (10) did not improve ; and while the results were better in the business upturn of the three years following

, they ran 25 percent lower than productivity improvements during earlier , post-1945 upturns. At the same time , it became clear that the harder manufacturers worked to imple- (15) ment cost-cutting , the more they lost their competitive edge. With this paradox in mind , I recently visited 25 companies ; it became clear to me that the cost-cutting approach to increasing productivity is fundamentally (20) flawed. Manufacturing regularly observes a "40, 40, 20" rule. Roughly 40 percent of any manufacturing-based competitive advantage derives from long-term changes in manufacturing structure (decisions about the number , size , location , and capacity of facilities) and in approaches (25) to materials. Another 40 percent comes from major changes in equipment and process technology. The final 20 percent rests on implementing conventional cost- cutting. This rule does not imply that cost-cutting should not be tried. The well-known tools of this approach- (30) including simplifying jobs and retraining employees to work smarter, not harder-do produce results. But the tools quickly reach the limits of what they can contribute. Another problem is that the cost-cutting approach (35) hinders innovation and discourages creative people. As Abernathys study of automobile manufacturers has shown, an industry can easily become prisoner of its own investments in cost-cutting techniques, reducing its ability to develop new products. And managers under (40) pressure to maximize cost-cutting will resist innovation because they know that more fundamental changes in processes or systems will wreak havoc with the results on which they are measured. Production managers have always seen their job as one of minimizing costs and (45) maximizing output. This dimension of

performance has until recently sufficed as a basis of evaluation , but it has created a penny-pinching , mechanistic culture in most factories that has kept away creative managers. Every company I know that has freed itself from the (50) paradox has done so , in part , by developing and imple- menting a manufacturing strategy. Such a strategy focuses on the manufacturing structure and on equip- ment and process technology. In one company a manufacturing strategy that allowed different areas of the (55) factory to specialize in different markets replaced the conventional cost-cutting approach ; within three years the company regained its competitive advantage. Together with such strategies , successful companies are also encouraging managers to focus on a wider set of objectives besides cutting costs. There is hope for manufacturing, but it clearly rests on a different way of managing. 1.The author of the passage is primarily concerned with (A) summarizing a thesis (B) recommending a different approach (C) comparing points of view (D) making a series of predictions (E) describing a number of paradoxes 2. It can be inferred from the passage that the manufacturers mentioned in line 2 expected that the measures they implemented would (A) encourage innovation (B) keep labor output constant (C) increase their competitive advantage (D) permit business upturns to be more easily predicted (E) cause managers to focus on a wider set of objectives 100Test 下载频道开 通,各类考试题目直接下载。详细请访问 www.100test.com