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顾客是上帝。而对商家而言，直接的上帝就是客户。让客户满意是商家赢得成功的制胜法宝。本文教你如何和客户沟通。 From: X X X To: X X X Date: X X X Subject: Ask for your Help Dear Ms. Schaeffer:

In our continued efforts to provide quality service and merchandise to valued clients like you, we would like your help in answering the attached survey. Each year we review our service and merchandise in order to meet our clients' needs. The client survey plays a major role in determining how we improve services and which line of goods we concentrate sales on next year. By answering our survey, you will help us know how to serve you better. Also, as a gesture of our appreciation, we will send you a 10%-off voucher to use on your next order with us. Could you please send back the survey with your comments on it before next Friday? We understand you are very busy and appreciate your willingness to take the time to help us serve our clients better. Your comments are highly valued. Thank you.

Sincerely yours, Sandy Fei Customer Service Manager 常用表达

方式 请求客户帮助： We would like your help in answering the attached survey. 相关词语 in one's efforts to do 努力做

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