外贸业务英语:口语实战演练如何转接客户来电(3) PDF转换可 能丢失图片或格式,建议阅读原文 https://www.100test.com/kao\_ti2020/250/2021\_2022\_\_E5\_A4\_96\_ E8\_B4\_B8\_E4\_B8\_9A\_E5\_c29\_250629.htm A: Madison Industries. This is Cathy Winer speaking. Can I help you? Madison工业,我 是Cathy Winer, 我能帮您吗? B: Good afternoon. Could you connect this call with Mr. Black, please? 下午好,麻烦你接到Black 先生,好吗? A: May I know who 's calling? 请问您是哪位? B: This is Mary Fox of A.B.C. Computer Co...I 'm calling on behalf of Mr. Tom Backer, the general manager of our company. 这里 是A.B.C电脑公司的Mary Fox. 我是替我们公司总经理Tom Backer先生打电话。 A: I am sorry, Ms. Fox. Mr. Black is now in a meeting. May I have your number and ask him to call back later? 对 不起, Fox小姐。Black先生正在开会,请告诉我你的电话号码 ,我会让他给你打电话的,好吗? B: I ' m afraid Mr. Baker would like to speak to Mr. Black right now. He has got an urgent matter to discuss with Mr. Black without delay. 我想Baker先生想现 在和Black先生说话,他有紧急事情与Black先生商量,不能拖 延。 A: OK. Then, would you please hold the line? (one minute later) 好的,请你别挂机。(一分钟后) Ms. Fox, the line is through. Mr. Black is ready to answer the call. Go ahead. Fox小姐, 电话接通了, Black先生可以和你通话了, 请吧。 B: Thank you for your kind assistance, Ms. Winer 非常感谢你的善意帮助

, Winer小姐。 A: You are welcome. 别客气。 100Test 下载频道

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