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Theres a system ' s failure. 机器系统出毛病了。 Theres a breakdown. 出毛病了。

I'm phoning to complain about the product. 我打电话投诉产品问题。

I'm sorry to hear that. What exactly is the problem? 很抱歉。

出什么问题了？ Its broken./It doesn't work./Its faulty. 坏了。 /

不运行了。 /出毛病了。 faulty adj (-ier, -iest) having a fault or faults ; imperfect 有缺点的；有过失的；不完善的：

\* a faulty switch 有毛病的开关 \* a faulty argument 有错误的论据。

faultily adv in a faulty manner 有缺点地；有过失地；有错误地。

I think I can do better than that. 我想我能做得更好。 What's the problem? 什么问题？

The problem is the photocopier isn't working. 问题是复印机坏了。

1 process for producing photocopies without the use of wet materials (乾式的) 影印，复印：

[attrib 作定语] a Xerox machine (乾式) 影印机。 2

photocopy made using this process (乾式影印的) 影印件，复印件：

\* make/take a couple of Xeroxes of the contract 复制出合同的影印件。 > xerox v produce copies of (documents, etc) using the Xerox or a similar process 影印，复印（文件等）：

\* Could you xerox this letter please, Paula? 葆拉，请你把这封信复印一份行吗？

What's wrong? What exactly is the problem? 怎么回事？

哪里出毛病了？ Theres some paper stuck in the machine. 复印机卡纸了。

stick (in sth) be or become fixed in one place and unable to move 卡在某处不能移动：

\* This drawer sticks badly.

这个抽屉卡得死死的。 \* The key stuck in the lock. 钥匙在锁中卡住了。 \* The bus stuck in the mud. 公共汽车陷在泥里了。 Well be needing payment within 30 days. 我们需要在三十天内付款。 I think thats acceptable./unacceptable. 我认为这可以接受。 /不可以接受。 I think we could agree to that. 我想我们能够同意。 Can you offer us the same unit price as last year ? 你能够为我们提供与去年一样的单价吗？ offer / ) f ( r ) ; US ' ) : f- ; ` ) f / v ~ sth ( to sb ) ( for sth ) put forward sth ( to sb ) to be considered and accepted or refused ; present ( 向某人 ) 提出某事物供考虑、 接受或拒绝； 提供： \* The company has offered a high salary. 公司已提出高薪相聘。 \* She offered a reward for the return of her lost bracelet. 她为寻回遗失的手镯提出以酬金答谢。 \* I've been offered a job in Japan. 日本有份工作要聘请我去做。 \* He offered her a cigarette. 他敬她一枝烟。 \* We offered him the house for £ 35000. 这所房子我们向他索价35000英镑。 \* He offered £ 30000 for the house. 他还价30000英镑买这所房子。 We could do a 20% discount on 700 , 000 units. That's the best I can offer. 我们七十万件可以打八折。这是最大的折扣。 discount / diskaunt ; `diskaunt/ n [U , C] 1 amount of money taken off the cost of sth 从某物的价格中扣去的数目； 折扣： \* We give ( a ) 10% discount for cash , ie for immediate payment. 现金付款， 我们予以九折优待。 2 ( commerce 商 ) amount deducted for paying a bill of exchange 折息贴现。 3 ( idm 习语 ) at a discount ( a ) at a reduced price 打折扣； 减价。 100Test 下载频道开通，各类考试题目直接下载。 详细请访问 [www.100test.com](http://www.100test.com)