

2007英语四级考试听力部分综合指导(三十八) PDF转换可能丢失图片或格式，建议阅读原文

https://www.100test.com/kao_ti2020/448/2021_2022_2007_E8_8B_B1_E8_AF_AD_c83_448927.htm A couple of months ago, I went to a department store to buy a few things for the house. I needed a set of curtains for the living room, two table lamps, a rug and several cushions. I asked them to deliver the things as soon as possible, but they said that they were unable to send them out until 20 days later. After about 3 weeks, I received only the curtains and table lamps. I was a little disappointed when I didn't receive all the items I had bought. But nevertheless, I was eager to see what the curtains and lamps looked like. I first opened the package with the curtains. I had ordered a lovely light blue, and instead they had sent me a horrible dark purple. Well, you can just imagine how angry I was. Then I opened the boxes with the lamps. They were exactly what I'd ordered. But one of the lamp shapes was damaged. The next thing I did was to telephone them to complain. They promised to come to pick them up immediately and also to replace them with the correct order. It has been two weeks since my complaint. They have neither picked up the wrong items nor sent me the rest of my order. Questions 11 to 13 are based on the passage you have just heard. 11. When did the woman want the store to deliver the items? 12. Was the woman pleased when she saw the items they had delivered? 13. What happened in the end? 11. A) In about 20 years. C) In a couple of weeks. B) Within a week. D) As early as possible. 12. A) Yes, of course. C) Not mentioned. B) Possibly not. D) Definitely not. 13. A)

Her complaint was ignored.B) The store sent her the correct order.C) The store apologized for their mistake.D) The store picked up the wrong items. 100Test 下载频道开通，各类考试题目直接下载。详细请访问 www.100test.com