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https://www.100test.com/kao_ti2020/453/2021_2022_BEC_E9_AB_98_E7_BA_A7_E9_c85_453392.htm Exercise Two The sky ' s the limit The world ' s top airlines have been battling for several years to equip the business class ___0___ their aircraft with everything they believe the business customer could desire. Over 2m a plane has been spent on services ___31___ as faxes, on-board shopping and even video games. The problem ___32___ that business customers do not seem particularly interested in hi-tech entertainment and certainly not in working ___33___ they are traveling: flying is, for most business travelers, a chance to relax. This has been indicated by a number of surveys which have given business travelers a chance to say ___34___ they want from air travel ___35___ highest priority is given to old-fashioned airline values such as comfort, fast check-in and good food. Not surprisingly the most important single priority on long-haul flights is comfortable seats. The survey also revealed that travelers particularly disliked the lack of personal space given by many airlines and not ___36___ treated as an individual It would appear that the main desire of most business travelers is peace and quiet and ___37___ more entertainment and business facilities. For business travelers the results of these surveys probably come as no surprise. But it does make one wonder ___38___ airlines have carried out enough research before spending vast amounts of money on new ___39___ generally unwanted systems. Every business traveler knows that if you are a frequent flyer with a heavy schedule, rest and

comfort are what you desire above __40__ else. All airlines would do well to bear this in mind. 100Test 下载频道开通，各类考试题目直接下载。详细请访问 www.100test.com