金融口语:柜台服务CustomerService PDF转换可能丢失图片或格式,建议阅读原文

https://www.100test.com/kao_ti2020/467/2021_2022__E9_87_91_E 8_9E_8D_E5_8F_A3_E8_c67_467086.htm SALESMAN: Can I help you? JOHN: Yes, I would like to buy a Walkman. Can you tell me about the models you have? SALESMAN: Well, we have a lot of models here. Did you want to listen to CDs or cassettes or the radio? JOHN: Mostly cassette tapes. SALESMAN: Alright. There are several models you may want to look at. This Kregg portable cassette player is very good. JOHN: Kregg? Ive never heard of that company. SALESMAN: Its a German company. This unit has auto-reverse, recording capability, and an AM/FM radio band. It also has a built-in microphone. JOHN: I suppose I dont want that one then. I don 't like auto-reverse. It breaks too easily. SALESMAN: Really? Have you had an auto-reverse break before? JOHN: Yes, twice now. I think its too high-tech, and so it's the first part that breaks. SALESMAN Hmm. You know, the problem might be dust. Did you clean the unit often? JOHN: Well. No, I didnt clean it. But still, I only had the last one two months, and it broke. I dont trust auto-reverse. SALESMAN: Alright. Well. We have many units without auto-reverse. Here is a good unit. Very reliable. It has an AM/FM band, built-in microphone, recording capability, and no auto-reverse. JOHN: How much is it? SALESMAN: This one sells for \$39.99. JOHN: Can I test it out? SALESMAN: Of course. JOHN: It sounds great. III take it. SALESMAN: Fine. I

think youll be happy with it. It 's a very good unit. Very reliable. III go get you a new one in a box. I will be back in just a moment.

JOHN: Thanks. 售货员:有什么我能帮忙的?约翰:是的, 我想要买一台随身听。你能告诉我你有什么样不同的款式吗 ? 售货员:嗯,我们这里有很多款式。 你想要听光盘或是录 音带或是收音机? 约翰:多数是录音带。 售货员:好的。这 里有一些款式你可以看一看。 这个克瑞格携带式录音机不错 。 约翰:克瑞格?我从来不曾听过那家公司。 售货员:这是 一家德国公司。 这一台有自动回带,录音功能,和接 收AM/FM 波段的收音机。 它还有内置的麦克风。 约翰:我 认为我不会要那台。我不喜欢自动回带装置。它太容易坏掉 。 售货员:真的吗?你的自动回带装置有坏过吗? 约翰:是 的,两次了。我想是太高科技,所以就很容易坏。售货员: 嗯。你知道,这问题也许是有灰尘。你常清理随身听吗?约 翰:嗯。没有,我没有清理它。但是,上一次我只用了两个 月,它就坏了。我不相信自动回带装置。 售货员:好吧。嗯 。我们有许多品牌是没有自动回带装置的。 这台很不错,可 信度很高。 这台有接收 AM/FM波段的之收音机,内置的麦 克风,录音功能,和没有自动回带装置。约翰:多少钱?售 货员:这一台价格是三十九美元九毛九。 约翰:我可以试一 下吗?售货员:当然。约翰:音质不错,我要了。售货员: 好。我想你一定会满意的。这台很不错。可信度很高。 我拿 一台新的给你,我很快就回来。约翰:谢谢你。100Test下载 频道开通,各类考试题目直接下载。详细请访问 www.100test.com