广州锦田顾问服务有限公司QCManager某知名化妆品公司 PDF转换可能丢失图片或格式,建议阅读原文 https://www.100test.com/kao\_ti2020/490/2021\_2022\_\_E5\_B9\_BF\_ E5\_B7\_9E\_E9\_94\_A6\_E7\_c123\_490159.htm 职位描述: Vacancy : QC Manager(某知名化妆品公司)Reports to: VMO Senior ManagerDirect Staff: 2Department: Call CenterLocation

: GuangzhouJob Description : 1.Be familiar with system supervise performance in the section, identify potential problems & implement remedial measures.10.Prepare and analyze QC report to management monthly.11.Perform QC report to 3rd party on the base of QC quality.12.Random check the calls and compare with 3rd party score sheet, find out the difference between us and 3rd party ' standard.13.Feedback comments to 3rd party and Monitor the efficiency of project implementation.14.Communicate with operation manager and clarify the object of each project.15.Remind operation manager the project progress at each phase.Requirement

: 1.University graduated.2.Call center operation experience is preferred. 3.At least two years Avon working experience.4.Outstanding communication skill.5.Reliable and good team working.6.Strong analysis skill.7.Independent.8.Strong coaching skill.9.Use relevant assessment systems to provide regular guidance and counseling to subordinates. 10.Transfer skills to subordinates.11.Develop subordinates.If you think that it could be right for your background in this field, please 0updated and send your English and Chinese resume to us ASAP via: hunter@samsparty.com.cn. mavis\_lcm@samsparty.com.cn. 100Test 下载频道开通,各类考试题目直接下载。详细请访问 www.100test.com