

实用旅游服务业初级英语口语教程（6）PDF转换可能丢失图片或格式，建议阅读原文

https://www.100test.com/kao_ti2020/490/2021_2022__E5_AE_9E_E7_94_A8_E6_97_85_E6_c96_490292.htm 第四课: 入住酒店

Lesson 4: Checking In 第四讲“入住酒店”。在第三课中，我们学习了如何在前台迎接客人及如何说房间的号码，我们还学习了I' ll、和we' ll、这类的缩略语、有关方位的介词及如何礼貌地表达“是”和“不是”的意思。在接下来的这一课中，我们要学习诸如“Is that OK?”这样的安排可以吗？这类的短语。当你要确定客人是否满意你的某项建议时，你就可以说“Is that OK？”这样的安排可以吗？另外，我们还要学习有关there is 和there are，和can 可以、能够及could 可以、能够的用法。好，在我们学习新的课程之前，首先让我们一起来复习一下入住酒店的第一部分的对话。 Leo: Good afternoon. Can I help you? Mona: Yes, we have a reservation for three nights. Mona White. I called last week. Leo: One moment please, Ms White. Leo: Yes, that was for two single rooms, wasn't it? I've reserved rooms 402 and 403 for you. Mona: Are they quiet rooms? Leo: Well they are facing the street, but there's a lovely view. Mona: We'd like quiet rooms thanks. Leo: Of course... Leo: I can put you in rooms three-eleven and three-twelve. They're at the rear of the hotel. Jack: Mona... Mona: That's much better, thank you. Jack: Mona... Mona: Yes, Dad? Jack: I'd like a view. Mona: Oh. Is there a view? Leo: Not really. Mona: Well, we want our rooms together. Jack: Mona... Page 2 of 7 Mona: Yes, Dad? Jack: I don't mind if our rooms aren't together. I'd like a lovely view.

Mona: Oh. Leo: I ' ll see what I can do. 利奥: 我可以把你们两人的房间安排在同一楼层。 Leo: I can put you both on the same floor. 利奥: 305 房间带风景 Leo: Room 305 with a view... 利奥: 311 房间在后楼 Leo: ...and Room 311 at the rear. 利奥: 怀特女士, 您父亲的房间就在您房间的对面。 Leo: Your father will be just opposite you, Ms White. 利奥: 这样的安排可以吗? Leo: Is that OK? 蒙纳: 好啊, 没有问题。 Mona: Oh, yes, that ' s fine. 杰克: 谢谢 Jack: Thank you. 利奥: 不客气 Leo: My pleasure. 利奥: 请您填一下这份表格。 Leo: Could you just fill out this form please? 利奥: 还有什么可以效劳的吗? Leo: Now, can I help you with anything else? 请注意利奥是怎样询问客人是否满意客房安排的。 利奥: 这样的安排可以吗? Leo: Is that OK? Page 3 of 7 当我们要询问客人对你的建议是否满意时, 我们就可以说 Is that OK? 此外, 你还可以说 Is that alright? Is that alright? 或者说 Will that do? Will that do? 请注意听录音并跟着说。 Is that OK? Is that alright? Will that do? 也许有时您会感到在何种情况下该使用 can 或 could 令人疑惑, 其实从某种程度上讲这两个字是可以通用的。 基本的原则就是如果是你主动提出了某项建议, 那么就要用 can, 例如: Can I help you? 有什么可以为您效劳的吗? 但是当你提出某项请求时, 你就要用 could. 例如: Could you fill out this form please? 请您填一下这份表格。 请听对话并跟着重复。 Leo: Could you just fill out this form please? Could you spell that, please? Can I help you? Can I get you anything else? Leo: I can put you both on the same floor. Leo: Room 305 with a view ... Leo: ...and Room 311 at the rear. Leo: Your father will be just opposite you, Ms White. Leo: Is that OK? Mona: Oh, yes, that

's fine. Jack: Thank you. Leo: My pleasure. Leo: Could you just fill out this form please? 100Test 下载频道开通，各类考试题目直接下载。详细请访问 www.100test.com