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fill each gap. Research has shown that in today ' s dynamic working environment the traditional job description is no longer doing its job. Today ' s jobs are not (1) --they are constantly changing. This leads to (2) ,with employees uncertain of their precise work roles.

This can be illustrated by the following quotation from a job description: ' Meet or exceed customer (3) ' , The initial reaction may be that this (4) is perfectly clear but on closer examination it poses a number of question. For example, is it (5) employees to do whatever they feel is necessary to (6) this end without restrictions? Or is it saying (7) our procedures and this will be the outcome? Who knows? Perhaps the manager, but the description certainly does not (8) things sufficiently from the employee ' s point of view.

1.A: static B: routine C: standard 2.A:disparity B: initiative C: ambiguity

3.A:undertakings B: objectives C: expectations 4.A: schedule B:

feedback C: statement 5 A: authorising B: allocating C: prescribing

6.support B: achieve C: carry out 7.A:follow B: comply C: serve

8.A:highlight B: identify C: clarify 100Test 下载频道开通，各类考

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