

2008年5月BEC高级口试真题模拟 PDF转换可能丢失图片或格式，建议阅读原文

https://www.100test.com/kao_ti2020/499/2021_2022_2008_E5_B9_B45_E6_9C_c85_499055.htm A: WHAT IS IMPORTANT WHEN

Planning a presentation Finding out about the audience

Researching the topic B: WHAT IS IMPORTANT WHEN...?

Aiming to improve customer service Staff training Customer

satisfaction C: WHAT IS IMPORTANT WHEN ... Managing a

project Programme for New Staff The manufacturing company you

work for would like to introduce a full programme of training for

new staff. You have been asked to help prepare the programme.

Discuss the situation together, and decide: What should be covered

by the training programme How else new staff can be helped to settle

into their jobs as quickly as possible Encouraging teamwork

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