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https://www.100test.com/kao_ti2020/499/2021_2022_2008_E5_B9_B4_E8_81_8C_c91_499099.htm 答案与解析：1. 分析文章标题：Silence(安静，使安静) Please 借助文章开头或文章中用词特点进一步了解文章主题。 If there is one group of Workers across the Western world who will be glad that Christmas is over that group is shop workers . It is not that they like to complain . They realize that they are going to be rushed off their feet at Christmas . They know that their employers need happy customers to make their profits that pay their wages . But there is one thing about working in a Shop over Christmas that is too bad to tolerate . (第3段) That thing is music . These days , au Shops and many offices have what is known as “ Piped music(通过线路输送的音乐) ” or “ muzak ” playing (播放，玩，进行比赛) for all the hours (时间) that they are open . Muzak has an odd history . During the 1940s , music was played to cows as part of a scientific experiment . It was found that COWS which listened to simple , happy music produced more milk . Perhaps workers and customers who listened to simple , happy music would be more productive and spend more money. In fact , nobody knows what effect playing muzak in shops has on profits . It is simply something that everybody does . But we are learning more about the effect of constantly repeated hearings of songs on the people who have to hear them all the time . Research shows that repeated hearings of complex pieces of music bring greater enjoyment before becoming tiresome . And that point

come much sooner with simple songs². “ That ’ s especially the case with tunes that are already familiar once that tipping point³ is reached , repeated listening become unpleasant , says professor John Sloboda of UK ’ s Keele University ’ s music psychology group .

“ And the less control you have over what you hear, the less you like it ” That ’ s why police forces in the US often try and resolve hostage situations by playing pop songs over and over again at high volume . Eventually, it becomes too much for the criminals to stand and they give up . The problem gets particularly bad at Christmas , when the muzak consists entirely of the same few festive tunes played over and over again. What makes it worse for the shop workers is that they already know these tunes . They get bored very quickly . Then they get irritated . Then they get angry . Shop (商店 , 购物) workers in Austria(奥地利) recently (最近) threatened to (威胁) go on strike (实行罢工) for the right (权利 , 正义 , 正确的 , 健全的 , 右边的) to silence. “ Shop workers(店员) can ’ t escape (逃避 , 逃脱) the Christmas (圣诞节) muzak (背景音乐) . They feel as if they are terrorized 恐吓 (被恐吓) all day . Especially Jingle Bells⁴. It arouses aggressive feelings , ” said Gottfried Rieser, of the Austrian shop workers union . It is not just shop workers who complain . A survey this year by UK recruitment website Retailchoice.com found that Christmas is not only the most testing time for shop workers , but that almost half had complaints from customers about muzak . And the British Royal National Institute for the Deaf estimates that some stores play jingle Bells 300 times each year “ That ’ s acoustic torture

, ” says Nigel Rodgers of Pipedown , a group against muzak. It
s not loud but the repetitive nature causes psychological stress .
” The group wants the government to legislate against unwanted
music in stores, hospitals , airports , swimming pools and other
public places , claiming it raises the blood pressure and depresses the
immune system . Perhaps groups like Pipedown don ’ t really have
much to complain about . After all , surely the real point is that
people have money to spend . Why complain about a bit of music?
分析：Muzak 是文章主题词。文章主题涉及“ 停止播放圣诞节
的背景音乐，因为这些音乐已经干扰了人们的生活 ”。
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