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https://www.100test.com/kao_ti2020/500/2021_2022__E5_8A_9E_E5_85_AC_E5_AE_A4_E8_c85_500999.htm An angry customer A: I am very sorry to hear that you ' ve been having so many problems, sir. B: Well, sorry isn ' t good enough! What can you do to help me? A: Well, to begin with, I ' d like to ask you a few questions if I may? B: Fine, whatever it takes to get this straightened out! 气愤的顾客 A : 很抱歉听到您有这么多的麻烦，先生。 B : 是吗？光抱歉是不够的！你怎么帮我解决呢？ A : 好吧，首先请允许我问您几个问题。 B : 行，什么都行，只要能解决问题。 100Test 下载频道开通，各类考试题目直接下载。详细请访问 www.100test.com