

办公室英语口语第第119期:关于客户关系 PDF转换可能丢失图片或格式，建议阅读原文

https://www.100test.com/kao_ti2020/500/2021_2022__E5_8A_9E_E5_85_AC_E5_AE_A4_E8_c96_500553.htm Advice on client

relationsA: Carla, I know you ' re kind of new in this business and I want to give you some advice.B: Yes, Mr. Michaels?A: You have to listen to what the client asks for. What you have just shown me is not at all in line with the client ' s wishes.B: I ' m sorry, Mr. Michaels. Could you tell me where the problems are exactly? Maybe I misunderstood the client ' s intentions.关于客户关系的建议A :

卡拉，我知道在这种业务上你还是有点生疏。我想给你点忠告。B：您请说，麦克尔斯先生。A：你必须倾听客户要的是什么。你给我看的東西与客户的要求毫不相干。B：对不起，麦克尔斯先生。您能告诉我问题到底在哪里吗？也许我理解错了客户的意图。100Test 下载频道开通，各类考试题目直接下载。详细请访问 www.100test.com