

办公室英语口语： eakingwithanangerclient PDF转换可能丢失图片或格式，建议阅读原文

[https://www.100test.com/kao\\_ti2020/503/2021\\_2022\\_\\_E5\\_8A\\_9E\\_E5\\_85\\_AC\\_E5\\_AE\\_A4\\_E8\\_c85\\_503406.htm](https://www.100test.com/kao_ti2020/503/2021_2022__E5_8A_9E_E5_85_AC_E5_AE_A4_E8_c85_503406.htm) Speaking with an anger client  
A: Hello. I need to speak with Allan Cartwright.  
B: This is he. May I help you?  
A: I certainly hope so, I am about to stop doing business with your office.  
B: I ' m very sorry, Madam. Can you tell me what the problem is over the phone or would you like me to go to your office?  
让客户息怒 A：你好，我想找阿伦卡特莱特讲话。 B：我就是，我能效劳吗？ A：我当然希望如此。我要停止和你们做生意了。 B：非常抱歉，夫人。您能在电话里告诉我是什么问题吗？或者您希望我到您办公室去一趟？

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