商务师业务外语辅导:接打电话常用英语商务师考试 PDF转 换可能丢失图片或格式,建议阅读原文 https://www.100test.com/kao_ti2020/515/2021_2022__E5_95_86_E 5_8A_A1_E5_B8_88_E4_c29_515683.htm 1 . Hello , is this 4474716? 喂,是4474716号吗?2. Id like to speak to Mr . Wang . 我想和王先生讲话。 3 . Im sorry . Mr . Wang is out right now.对不起,王先生现在不在。4. May I know when hell be back? 您能告诉我他什么时候回来吗? 5. This is his wife speaking . 我是他的妻子。 6 . Can I take a message for him ?要我转告吗?7. May I have your name, please?请问您是 谁?8. Is he available?他能接电话吗?9. III just find out for you. 我给您看看他在不在? 10. Hello, are you still there? 喂,您没挂断吧?11. Who is that speaking?请问您是谁?12 . Im so sorry that I made such an early phone call . 对不起我这么 早打电话。 13. Who do you wish to talk to? 您要找谁呀? 14 . Is Sue James in ? 休詹姆斯在吗 ? 15 . Hello ! Is Sue there ? 喂!是休吗?16. Yes, speaking. 是的, 我就是。 Dialogue A A: Hello? B: Hello. is this 4474716? Id like to speak to Mr . Wang , please ? A : Im sorry . Mr . Wang is out right now . B : May I know when hell be back? A: I dont know, but he will certainly be back for lunch. This is his wife speaking. Can I take a message for him? B: Thank you, Mrs. Wang. Please tell him to be at the airport one hour before tomorrow afternoon. A: Very good. Ill let him know as soon as he comes back. But, may I have your name, please? B: This is Lin Ming. Thank you. Bye. A : Good-bye . Dialogue B A : Good morning . B : Good

morning. This is Li Gang here Im calling from New York in America . A: How can I help you? B: Im trying to get hold of Mr. Chen. Is he available? A: Ill just find out for you, sir... Hello, are you still there? Unfortunately, Mr. Chen is not available at the moment. Would you like me to put you through to Mr. Li? B: Yes, please. Thats very kind of you. A: Youre welcome . Dialogue C (A: Jane B: Mary C: Sue) A: Hello ! B: Hello! Good morning. Who is that speaking? A: Its Jane. Im so sorry that I made such an early phone call. B: Its nothing. Who do you wish to talk to? A: Is Sue James in? B : Sue! Jane wants you on the phone. A: Hello! Is Sue there? C: Yes, speaking. A: Oh, sorry, Im afraid I wont attend the meeting this morning. Last night I had a sore throat and I started getting bot . C : Do you have a temperature ? Have you taken it ? A: No, havent yet. C: Dont worry about the meeting. Youd better go to see a doctor. I wish you will soon be well. A: Thank you, Sue. Bye. B: Bye. Words and Expressions available a. 可得到的,可达到的 airport n.机场, 航空站 New York n. 纽约 unfortunately ad . 不幸地,遗憾地 welcome a . 受欢迎的 attend vt. 出席,参加 sore a. 痛的,疼痛发炎的 throat n. 咽 喉,喉咙 America n.美国 see a doctor 看医生,就诊 put through (电话用语)把.....接通"#F8F8F8" 100Test 下载频道 开通,各类考试题目直接下载。详细请访问 www.100test.com