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https://www.100test.com/kao_ti2020/557/2021_2022__E5_89_91_E6_A1_A5_E5_95_86_E5_c85_557228.htm Phase II CARD A:

WHAT IS IMPORTANT WHEN Planning a presentation #8226.

Researching the topic B: WHAT IS IMPORTANT WHEN...?

Aiming to improve customer service #8226. Customer satisfaction C:

WHAT IS IMPORTANT WHEN ... #8226. Encouraging teamwork #8226. What should be covered by the training programme •.

How else new staff can be helped to settle into their jobs as quickly as possible

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