19. after installing a new agp video card in your windows 2000 professional computer, your display defaults to 16 colors, 640 x 480 resolution. you install the manufacturer's drivers for the card and restart the computer. the monitor is now blank. how do you recover? a. start the computer in debug mode. restore the original adapter driver settings. b. start the computer using the emergency repair disk and restore original driver settings. c. start the computer in safe mode and rename the video adapter in the device manager. d. start the computer using the recovery console and rename the agp driver. answer b 20. your windows 2000 portable computer uses offline files. these files include a large microsoft project file and several smaller personal files. the computer connects to the network remotely via dialup at scheduled intervals throughout the day to download email. you don't want the large project file to be synchronized, but want your personal files synchronized. what two steps must you take? a. enable quick synchronization. b. configure synchronization to prompt before synchronize items. c. configure synchronization to synchronize the project file only when locally logged on to the lan. d. configure synchronization of your personal files when connected locally to the lan and via dialup. answer c,d 21. your two hard drives, c and d, both have more than 500 mb of free space. when running memory intensive applications, access to your c: drive is noticeably slower.

what should you do to maximize disk performance? a. configure the initial size of the paging file on drive c to be set by the system and place a maximum size on virtual memory of 64 mb. b. configure the initial size of the paging file on drive c to be set by the system and place a maximum size on virtual memory of 128 mb. c. move the paging file to drive d. have the system set initial virtual memory size and maximize virtual memory size to 256 mb. d. move the paging file to drive d. set the initial size of virtual memory to 56 mb and maximize the size of virtual memory to 256 mb. answer   c 22. you compress a 2 mb bitmap file to 1 mb and attempt to copy it to a 1.4 mb floppy disk. however, you are given the error, " drive is full." what should you do next? a. move the file to the floppy instead of copying it. b. use another program to compress the bitmap file before copying the file to the floppy disk. c. reformat the floppy disk and copy the compressed bitmap file to the floppy disk. d. copy the empty compressed folder from the hard disk to the floppy disk. copy the compressed bitmap file to the folder on the floppy disk. answer

   b 23. you install an insa-based scsi adapter in your portable windows 2000 computer's docking station. you start the computer, but the adapter is not detected while windows 2000 boots. you run the add/remove hardware wizard, but the adapter is still not detected. what should you do next? a. restart the add/remove hardware wizard and manually add the scsi adapter driver. b. restart the computer in safe mode and run add/remove hardware to automatically detect the scsi adapter driver. c. copy the scsi adapter driver to the \i386 directory and restart the add/remove hardware wizard to

automatically detect the scsi adapter. d. reconfigure windows 2000 for driver signing. restart add/remove hardware to automatically detect the scsi adapter. answer   a 24. you are networking 8 windows 2000 professional computers. tcp/ip will be the only protocol in use. the first 6 computers have a 10 mbps/utp combination adapter card. the 7th and 8th computers have 10/100 mbps bnc/utp adapter cards. all computers are connected to a 10/100 switch using cat5 utp cabling. only computers 7 and 8 can communicate with each other. what must you do to allow all 8 computers to communicate with each other? a. configure the 10/100 switch to only transfer at 100 mbps. b. configure the 10/100 mbps network adapters to only communicate at 10 mbps. c. change the network adapter cards to use the bnc transceiver setting. d. change the network adapter cards to use the utp transceiver setting. answer   d 25. you upgrade 6 mps compliant computers from nt workstation 4.0 to windows 2000 professional. each computer has two 550 mhz processors and is used for resource-intensive graphics applications. after the upgrade, users complain that the graphics applications perform noticeably slower. what should you do to correct the problem? a. enable the agp bridge controller in the device manager. b. install mps compliant drivers for the second processor in the device manager. c. install acpi compliant drivers for the second controller in the device manager. d. run the processor optimization wizard within system tools. answer   b 26. you are configuring your computer to dual-boot between windows 2000 and windows 98. your computer has 3 6gb hard drivesdisk0, disk1, and disk2. you want to install windows 98 on disk0 and

windows 2000 professional on disk1. you will store project files on disk2. these project files must be accessible from either operating system. how should each disk be formatted? a. disk0 (ntfs). disk1 (fat16). disk2 (fat32) b. disk0 (fat32). disk1 (ntfs). disk2 (ntfs) c. disk0 (fat32). disk1 (ntfs). disk2 (fat32) d. disk0 (ntfs). disk1 (ntfs). disk2 (fat32) answer c 100Test