

剑桥商务英语BEC口试全真试题商务英语考试 PDF转换可能丢失图片或格式，建议阅读原文

https://www.100test.com/kao_ti2020/564/2021_2022__E5_89_91_E6_A1_A5_E5_95_86_E5_c85_564489.htm Phase II CARD A:

WHAT IS IMPORTANT WHEN Planning a presentation #8226.

Researching the topic B: WHAT IS IMPORTANT WHEN...?

Aiming to improve customer service #8226. Customer satisfaction C:

WHAT IS IMPORTANT WHEN ... #8226. Encouraging teamwork #8226. What should be covered by the training programme •.

How else new staff can be helped to settle into their jobs as quickly as possible

100Test 下载频道开通，各类考试题目直接下载。详细请访问 www.100test.com