谈判英语:经典商务谈判实例4则实用英语 PDF转换可能丢失 图片或格式,建议阅读原文

https://www.100test.com/kao_ti2020/626/2021_2022__E8_B0_88_E 5_88_A4_E8_8B_B1_E8_c96_626731.htm 商务谈判实例(一) Dan Smith是一位美国的健身用品经销商,此次是Robert Liu第一回 与他交手。就在短短几分钟的交谈中, Robert Liu既感到这位 大汉粗犷的外表,藏有狡兔的心思——他肯定是沙场老将, 自己绝不可掉以轻心。双方第一回过招如下: D:I'd like to get the ball rolling (开始) by talking about prices. R: Shoot. (洗 耳恭听) I'd be happy to answer any questions you may have. D: Your products are very good. But I' m a little worried about the prices you ' re asking. R: You think we about be asking for more?(laughs) D: (chuckles莞尔) That 's not exactly what I had in mind. I know your research costs are high, but what I' d like is a 25% discount. R: That seems to be a little high, Mr. Smith. I don 't know how we can make a profit with those numbers. D: Please, Robert, call me Dan. (pause) Well, if we promise future business-—volume sales (大笔交易) ——that will slash your costs (大量 减低成本) for making the Exec-U-ciser, right? R: Yes, but it 's hard to see how you can place such large orders. How could you turn over (销磬) so many? (pause) We ' d need a guarantee of future business, not just a promise. D: We said we wanted 1000 pieces over a six-month period. What if we place orders for twelve months, with a guarantee? R: If you can guarantee that on paper, I think we can discuss this further 商务谈判实例(二) Robert回公司 呈报Dan的提案后,老板很满意对方的采购计划.但在折扣方

面则希望Robert能继续维持强硬的态度,尽量探出对方的底 线。就在这七上七八的价格翘翘板上,双方是否能找到彼此 地平衡点呢? 请看下面分解: R: Even with volume sales, our coats for the Exec-U-Ciser won't go down much. D: Just what are you proposing? R: We could take a cut (降低) on the price. But 25% would slash our profit margin (毛利率). We suggest a compromise—10%. D: That 's a big change from 25! 10 is beyond my negotiating limit. (pause) Any other ideas? R: I don 't think I can change it right now. Why don 't we talk again tomorrow? D: Sure. I must talk to my office anyway. I hope we can find some common ground (共同信念) on this. NEXT DAY D: Robert, I' ve been instructed to reject the numbers you proposed. but we can try to come up with some thing else. R: I hope so, Dan. My instructions are to negotiate hard on this deal-but I'm try very hard to reach some middle ground (互相妥协). D: I understand. We propose a structured deal (阶段式和约). For the first six months, we get a discount of 20%, and the next six months we get 15%. R: Dan, I can 't bring those numbers back to my office ——they 'll turn it down flat (打回票). D: Then you 'll have to think of something better, Robert. 商务谈判实例(三) Dan上回提 议前半年给他们二成折扣,后半年再降为一成半,经Robert 推翻后, Dan再三表示让步有限。您知道Robert在这折扣缝隙 中游走,如何才能摸出双方都同意的数字呢?他从锦囊里又 掏出什么妙计了呢? 请看下面分解: R: How about 15% the first six months, and the second six months at 12%, with a guarantee of 3000 units? D: That 's a lot to sell, with very low profit margins.

R: It 's about the best we can do, Dan. (pause) We need to hammer something out (敲定) today. If I go back empty-handed, I may be coming back to you soon to ask for a job. (smiles) D: (smiles) O.K., 17% the first six months, 14% for the second?! R: Good. Let 's iron out (解决) the remaining details. When do you want to take delivery(取货)? D: We'd like you to execute the first order by the 31st. R: Let me run through this again: the first shipment for 1500 units, to be delivered in 27 days, by the 31st. D: Right. We couldn 't handle much larger shipments. R: Fine. But I' d prefer the first shipment to be 1000 units, the next 2000. The 31st is quite soon ---- I can 't guarantee 1500. D: I can agree to that. Well, if there 's nothing else, I think we ' ve settled everything. R: Dan, this deal promises big returns (赚大钱) for both sides. Let 's hope it 's the beginning of a long and prosperous relationship. 商务谈判实 例(四)今天Robert的办公室出现了一个生面孔——Kevin Hughes,此人代表美国一家运动产品公司,专程来台湾寻找 加工。 接洽的加工产品市运动型"磁质石膏护垫", 受伤的 运动员包上这种产品上场比赛,即可保护受伤部位,且不妨 碍活动。现在,我们就来看看两人的会议现况: R: We found your proposal quite interesting, Mr. Hughes. We ' d like to weigh the pros and cons (衡量得失) with you. K: Mr. Robert Liu, we

' ve looked all over Asia for a manufacturer. your company is one of the most suitable. R: If we can settle a number of basic questions, I

'm confident in saying that we are the most suitable for your needs. K: I hope so. And what might be the basic questions you have? R: First, do you intend to take a position in (投资于.....) our company? K: No, we don 't, Mr. Liu. This is just OEM. R: I see. Then, the most important thing is the size of your orders. We 'II have to invest a great deal of money in the new production process. K: If you can guarantee continuing quality, we can sign a commitment for 75,000 pieces a year, for five years. R: At U.S. \$1000 a piece, we 'II make an average return of just 4%. That 's too great a financial burden for us. K: I 'II check the number later, but what do you propose? R: Here 's how you can demonstrate commitment to this deal. Make it ten years, increase the unit price, and provide technology transfer. 100Test 下载频道开通,各类考试题目直接 下载。详细请访问 www.100test.com