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Questions 1: The change control system includes-- a. Procedures to define how documents may be changed b. Specific change requests expected on the project and plans to respond to each one c. Performance reports that forecast project changes d. A description of the functional and physical characteristics of an item or system Questions 3: Typically, change control systems include automatic approval of certain types of changes. An example of such a change is one that is-- a. Suggested by the project sponsor b. The result of an emergency c. Suggested by the customer d. Made mandatory by a new regulation Questions 5: Rolling wave planning provides information on the work to be done-- a. Throughout all phases of the project b. For successful completion of the current phases of the project c. For successful completion of the current phase and subsequent phases of the project d. In the next phase of the project Questions 2: According to Herzberg ' s motivator-hygiene Theory of Motivation, if achievement, recognition, responsibility, advancement or promotion, and positive supervisor attitude are not present, employees will-- a. Become alienated with the organization and leave b. Lack motivation but will not be dissatisfied with their work c. Lack motivation and become dissatisfied with their work d. Become dissatisfied only if they do not receive salary increases Questions 4: Problem solving, which is an important activity on projects, consists

of -- a. Influencing the organizations to get things done b. Defining problems and making decisions c. Conferring with others to reach a decision d. Producing key results expected by stakeholders

Questions 6: Configuration management describes procedures to apply technical and administrative direction. Which of the following tasks is not performed in configuration management -- a. Identifying functional and physical characteristics of an item or system b. Controlling changes to characteristics c. Performing an audit to verify conformance to requirements d. Allowing automatic approval of changes

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