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https://www.100test.com/kao_ti2020/644/2021_2022_2009_E4_B8_ 93_E5_9B_9B_c94_644737.htm 09专四阅读真题文章 来源于网 络,仅供参考!!![1]阅读一Text A or C? Windows Setup CD It was late in the afternoon, and I was putting the final burnishes on a piece of writing that I was feeling pretty good about. Yes, okay, it was an e-mail, but it was a clever one and I hated to lose it. My cursor had frozen. I tried to shut the computer down, and it seized up altogether. Unsure of what else to do, I yanked the battery out. Unfortunately, Windows had been in the midst of a delicate and crucial undertaking. The next morning, when I turned my computer back on, it informed me that a file had been corrupted and Windows would not load. More graciously, it offered to repair itself by using the Windows Setup CD. I opened the special drawer where I keep CDs. But no Windows CD. I was forced to call the computer companys Global Support Center. My call was answered by a woman in some unnamed, far-off land. I find it vexing to make small talk with someone when I dont know what continent theyre standing on. Suppose I were to comment on the beautiful weather weve been having when there was a monsoon at the other end of the phone? So I got right to the point. "My computer is telling me a file is corrupted and it wants to fix itself, but I dont have the Windows Setup CD." "So youre having a problem with your Windows Setup CD." She had apparently been dozing and, having come to just as the sentence ended, was attempting to cover for her inattention. I recognized the

technique from a thousand breakfast conversations. It quickly became clear that the woman was not a computer technician. Her job was to serve as a gatekeeper, a human shield for the techs, who were off in the back room, or possibly another far-off continent, playing cards and burning CDs for their friends. Her sole duty, as far as I could tell, was to raise global stress levels. To make me disappear, the woman gave me the phone number for Windows creator, Microsoft. This is like giving someone the phone number for, I dont know, North America. Besides, the CD worked. I just didnt have it. No matter how many times I repeated my story, we came back to the same place. She was unflappable and resolutely polite. When my voice hit a certain decibel, I was passed along, like a hot, irritable potato, to a technician. "You dont have the Windows Setup CD, maam, because you dont need it," he explained cheerfully. "Windows came preinstalled on your computer!" "But I do need it." "Yes, but you dont have it." We went on like this for a while. Finally, he offered to walk me through the use of a different CD, one that would erase my entire system. "Of course, youd lose all your e-mail, your documents, your photos." It was like offering to 0drop a safe on my head to cure my headache. "You might be able to recover them, but it would be expensive." He sounded delighted. "And its not covered by the warranty!" The safe began to seem like a good idea, provided it was full. I hung up the phone and drove my computer to a small, friendly repair place Id heard about. A smart, helpful man dug out a Windows CD and told me it wouldnt be a problem. An hour later, he called to let me know it was ready. I thanked him, and

we chatted about the weather, which was the same outside my window as it was outside his. 100Test 下载频道开通,各类考试题目直接下载。详细请访问 www.100test.com