外销员外贸外语辅导:在国外旅行中要支付的小费外销员考 试 PDF转换可能丢失图片或格式,建议阅读原文 https://www.100test.com/kao\_ti2020/645/2021\_2022\_\_E5\_A4\_96\_ E9\_94\_80\_E5\_91\_98\_E5\_c28\_645337.htm Hotel workers depend on tips to augment their usually small salaries. Rather than being annoyed at having to tip the doorman who greets you, consider it part of the cost of travel and be prepared with the dollar bills you will need to hand out before you even get to your room. Doormen Depending on the amount of luggage, tip \$ 1 to \$ 2 to the doorman who takes your bags and turns them over to a bellman. If you are visiting and have no luggage, you naturally do not tip him for simply opening the door for you. Tip him again when you leave with your luggage as he takes it from the bellman and assists you in loading it in your car or into your taxi. When the doorman obtains a taxi for you, tip him \$1 to \$3 (the higher amount if he must stand in the rain for a period of time to get it). Bellman Tip \$1 a bag but not less than \$2 to the bellman who carries or delivers your luggage to your room. When the bellman does something special for you, such as make a purchase or bring something you have requested to your room, but not room service deliveries, he or she should be tipped \$ 2 to \$ 3 for every service, at the time it is provided. Maid For stays of one night or more, the maid should be tipped \$2 per night per person in a large hotel. \$ 1 per night per person in a less expensive hotel. Give the maid her tip in person, if she can be found. If not, put it in a sealed envelope marked "chambermaid". Valet Valet services are added to your bill, so there is no need to tip for pressing or cleaning when

items are left in your room. If you are in when your cleaning and pressing is delivered, however, tip \$ 1 for the delivery for one or two items, more when several items are being delivered. Dining Room Staff Tips for dining room staff are exactly the same as they are in any other restaurant -15 to 18 percent except in the most elegant dining rooms where tips are 18 to 20 percent. If you are staying in an American -plan hotel where your meals are included in your total bill, tips are as usual, and an additional tip should be given to the maitre d who has taken care of you during your stay. This tip ranges anywhere from \$10 to \$15 for a weekend for a family or group of four people to \$ 20 to \$ 30 for a longer stay or larger group. 饭店的 工作人员主要靠小费来增加他(她)们平时微薄的收入。不 要对付给服务员小费感到愤愤不平,而应该把它看作是旅游 消费的一部分,并应做好准备在进入饭店之前就随时掏出钞 票。 门卫 给门卫的小费数目取决于行李的多少,为你拿行李 并把它递给行李员的门卫要付给1至2美元的小费。如果你没 有行李,通常就不必为他们只为你开门这样简单的服务付费 当你带着行李准备离开饭店而门卫从行李员手中接过行李 并帮你把它放入你的车子或出租车里时,你还应该付给他小 费。当门卫为你叫了一辆出租车时,你应该付他1至3美元( 如果他为了叫辆出租车而不得不在雨中站着时,你的小费应 该给得更多些。 ) 行李员 一个行李包要付1美元的小费 , 但 对于把行李送到客房的行李员要付给2元以上的小费。当行李 员为你做了一些特殊的事情,比如替你购物或把你需要的东 西送到客房(但不属于客房服务范畴)等,他应该得到2至3 美元的小费。 清理房间的女服务员 在一个较大、较豪华的饭

店,清理房间的女服务员每人每天应得到2美元的小费;档次 次之的饭店的服务员每人每天可得1美元小费。你可以亲自给 她们小费,也可以把钱装在信封里封好,上面写明"送给清理 房间的服务员"。 清洗、熨烫衣服的服务员 清洗、熨烫衣服 的服务费用被加到你的帐单中,因此如果在你外出的时候衣 服被放在房间内你就无需付小费。如果服务员在送衣服时, 你在房间内,可以为他们的送衣服务付1美元,如果衣服较多 就应付更多的小费。 餐厅服务员 付给饭店餐厅服务员的小费 数目与其他餐馆服务员所得小费的数目不相上下,都 是15-18%,而一些非常豪华、档次最高的餐厅小费要高 达18-20%。如果你入住的饭店是餐费已包含干总帐单的美式 饭店,小费还是15-18%,且要直接付给那位从头至尾一直服 侍你的服务员。如果一个家庭或一行四人要在此饭店住一星 期的话,他们付出的小费从10美元至15美元不等,而在住宿 的时间更长或人数更多的情况下,小费要达到20美元甚至30 美元之多。 把外销员站点加入收藏夹 欢迎进入:2010年外销 员课程免费试听 点击进入免费体验:百考试题外销员在线考 试中心 更多信息请访问:百考试题论坛外销员 100Test 下载频 道开通,各类考试题目直接下载。详细请访问

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