国际商务师业务外语辅导:投诉错运货物函电实例国际商务 师考试 PDF转换可能丢失图片或格式,建议阅读原文 https://www.100test.com/kao_ti2020/645/2021_2022__E5_9B_BD_ E9_99_85_E5_95_86_E5_c29_645081.htm id="feiw" class="aizi"> 把国际商务师站点加入收藏夹 欢迎进入:2009年国际商务师 课程免费试听更多信息请访问:百考试题国际商务师、百考 试题论坛国际商务师 20 May 2005 Kee & amp. Co., Ltd 34 Regent Street London, UK Dear Sirs: Thank you for your letter of 17 September referring to your order no.252. We are glad to hear that the consignment was delivered promptly. We regret, however, that case no.46 did not contain the goods you ordered. We have investigated the matter and find that we did make a mistake in putting the order together. We have arranged for the correct goods to be dispatched to you at once. The relevant documents will be mailed to you as soon as they are ready. Please keep case no.46 and its contents until called for by our agents who have been informed of the situation. We apologize for the inconvenience caused by our error. Yours faithfully, Tony Smith Chief Buyer 先生: 多谢五月二 十日有关第252号定单的来信。得悉货物及时运抵,感到高兴 有关第46号箱错运货物一事,在此向贵公司致歉。经调查 , 发现装运时误将货物同放 , 所以有此错失。 该缺货已安排 即时发运,有关文件准备好后会立即寄出。 错运的货物烦请 代存,本公司已知会代理商,不日将与贵公司联络。 误而引致任何不便,本公司深感歉意。 采购部主任 托尼.斯 密思谨上 2005年5月20日 100Test 下载频道开通, 各类考试题 目直接下载。详细请访问 www.100test.com