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https://www.100test.com/kao_ti2020/645/2021_2022_2011_E5_B9_B4ACC_c52_645963.htm 1.2 Components of culture The key elements of organisational culture are: § Norms guide people ' s behaviour, suggesting what is or is not appropriate (the ' done thing ' .) § Symbols or symbolic action, e.g. rituals such as buying the office a cake on your birthday. § Beliefs underlie the culture by identifying what is important, e.g. a belief in the importance of people as individuals. 相关推荐：#0000ff>2011年ACCA考试考题特点解读及答题技巧分析 #0000ff>2011年ACCA《F1会计师与企业》辅导讲义汇总 重点推荐：#0000ff>2011年12月份ACCA考试报名日期提醒 #0000ff>2011年ACCA12月考试时间 100Test 下载频道开通，各类考试题目直接下载。详细请访问 www.100test.com