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21-35 1 Read the letter below. 2 Choose the correct word A, B, C or D on the opposite page to fill each gap. RICHMAN RING

International Movers Our ref: F/2/J 21st March 1998 For each question 21-35, mark one letter (A, B, C or D) on your Answer Sheet. Dear Mr. Ratanara, Re: Removal of business equipment from Singapore to Hong Kong Thank you for your telephone enquiry. I am (example) _____ to provide you with the quotation that you requested. 21 _____ addition to this, I am including further details of our service. The price is 22 _____ on the items that you mentioned in your phone call and will, of course, vary if you decide to add extra items or 23 _____ some. In order to keep the cost as low as 24 _____, we will move your equipment when it is most convenient for us. We will try to 25 _____ your move with those of other clients who ask us to transport goods at around the same time. I am sure you will 26 _____ that if we were to make a special trip just for your equipment the cost would be much 27 _____. This means that 28 _____ you requested a move on 23 June, this precise date may not be possible. However, we regularly transport goods 29 _____ Singapore and Hong Kong, and we would 30 _____ to be able to move your equipment within two or three days of your requested date. The 31 _____ does not include packing. I understand that you prefer to 32 _____ out your own packing since 33 _____ of your equipment is

quite fragile. I hope that these initial details meet with your 34
, and ask that you do not hesitate to 35 us if you require
any further advice. Yours sincerely, Dave Ring
Dave Ring Transport Manager

21. A. In B. With C. On D. By
22. A. built B. created C. based D. made
23. A. decrease B. prevent C. omit D. reduce
24. A. realistic B. possible C. probable D. desired
25. A. associate B. gather C. mix D. combine
26. A. appreciate B. satisfy C. wish D. consider
27. A. appreciated B. higher C. heavier D. superior
28. A. still B. even C. despite D. although
29. A. among B. beside C. between D. along
30. A. forecast B. think C. choose D. expect
31. A. guess B. value C. estimate D. judgement
32. A. end B. carry C. bring D. take
33. A. part B. section C. piece D. bit
34. A. kindness B. approval C. permission D. allowance
35. A. dial B. connect C. reach D. contact

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