

2010年6月大学英语四级听力考试模拟试题(15) PDF转换可能丢失图片或格式，建议阅读原文

https://www.100test.com/kao_ti2020/646/2021_2022_2010_E5_B9_B46_E6_9C_c83_646711.htm Section A 11. [A] He ' ll be able to clean the house in time. [B] He doesn ' t have time to take the woman home. [C] It should be easy for the guests to find the house. [D] He needs time to relax before the guests arrive. 12. [A] If the game is held there the team will lose. [B] If the game is held there the team will win. [C] It makes no difference since the team will lose. [D] It makes no difference since the team will win. 13. [A] Her son ' s health. [B] Her son ' s studies.来源：www.100test.com [C] Her son ' s poor grades. [D] Her son ' s competence for the job. 14. [A] The shops are not crowded in December. [B] Many people go shopping despite the cold weather in December. [C] People don ' t like to do shopping in busy shops in winter. [D] In December people stay at home because of the cold weather. 15. [A] The exam questions were too difficult. [B] The questions had little connection with the course. [C] He couldn ' t finish the questions within the time allowed. [D] He found the questions confusing. 16. [A] The movie was inexpensive. [B] The movie was not worth watching. [C] He didn ' t have time to go to the movie. [D] The movie lasted too long. 17. [A] He is learning about advertising. [B] He is the new advertising manager. [C] He is interviewing the woman. [D] He is waiting for an interview. 18. [A] The man wants to go to San Francisco. [B] There are no flights to Los Angeles for the rest of the day. [C] There are two direct flights to Los Angeles within the next

two hours. [D] If the man board the plane to Los Angeles now, he will have to transfer at San Francisco. Questions 19 to 21 are based on the conversation you have just heard. 19. [A] A novel about a president. [B] A political science book. [C] A listing of election results. [D] A text for one of his courses. 20. [A] To the manager ' s office. [B] To the paperback section. [C] To the textbook area. [D] To the publishers indexes. 21. [A] Only those used in the university. [B] Only those printed at the university. [C] Only those currently available from publishers. [D] Only those in the field of political science. Questions 22 to 25 are based on the conversation you have just heard. 22. [A] The woman is helping the man study for his class. [B] They are visiting a factory Kahn designed. [C] The woman is deciding whether to take history of architecture. [D] The woman is researching Kahn ' s work. 23. [A] Inventing the assembly line. [B] Building modern factories. [C] Designing early automobiles. [D] Reviving classical architecture. 24. [A] Steel manufacturing. [B] Coal mining. [C] Textiles. [D] Transportation. 25. [A] They were a fire hazard. [B] They were too spread out. [C] They were designed for efficiency rather than for beauty. [D] They were difficult to heat.

When a consumer finds that an item she or he bought is faulty or does not live up to the manufacturer ' s (26) _____for it, the first step is to present the guarantee at the store of purchase. In most cases, this action will (27) _____results. However, if it does not, there are various means the consumer may use to gain satisfaction. A simple and common method used by many consumers is to complain directly to the store manager. In general, the “ higher up

” the consumer takes his or her (28) _____, the faster he or she can expect it to be settled. In such a case, it is usually settled in the consumer ’ s favor, (29) _____ he or she has a just claim. 本文来源:百考试题网 Consumers should complain in (30) _____ whenever possible, but if they cannot get to the place of purchase, it is (31) _____ to phone or write the complaint in a letter.

Complaining is usually most effective when it is done politely but (32) _____, and especially when the consumer can demonstrate what is wrong with the item in (33)_____. If this cannot be done, (34) _____..The store manager may advise the consumer to write to the manufacturer. If so, (35)

_____ . But if a polite complaint does not achieve the desired result, the consumer can go a step further.

(36)_____.

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