

商务英语初级必备1000词(6) PDF转换可能丢失图片或格式，
建议阅读原文

https://www.100test.com/kao_ti2020/646/2021_2022__E5_95_86_E5_8A_A1_E8_8B_B1_E8_c85_646262.htm Unit6:电话英语

communication 通讯 on the phone 电话英语 call center 电话客服中心 Adam had a job at a call center during his college years. 亚当大学时代曾在某家电话客服中心工作过。

call waiting 电话插拨 The new office phones have call waiting. 新办公室电话有插拨功能。

caller ID 来电显示器 My phone number is configured to block caller ID on outgoing calls. 我的电话设定拨出时不显示号码。

cell phone 手机 John uses his cell phone to send text messages to his friends. 约翰用手机传简讯给他的朋友。

cold call 陌生电访；主动以电话推销商品 As part of her job, Betty has to make cold calls to potential clients. 贝蒂必须针对潜在客户进行陌生电访，这是她工作的一部分

cordless adj. 无线的 Cordless phones allow you to move around freely while talking. 无线电话让你在讲电话时可自由移动。

dial tone 拨号音 The phone must be out of order if you can't hear a dial tone. 如果听不到拨号音，电话一定是坏了。

directory assistance 查号服务 For English directory assistance, please dial 106. 英语查号服务，请拨106。

extension n. 分机号码 I'm at extension 123. 我的分机号码是123。

long-distance call 长途电话 The phone company offers a flat rate for long-distance calls. 这家电话公司对长途电话提供统一费率。

payphone n. 公共电话 Is there a payphone around here? 这附近哪？有公共电话？

receiver n. 电话筒 On the third ring, I quickly picked up the receiver. 电话响了三声，我急忙拿起话筒。

reception n. 收讯 ; 接收 I need to find an area with good reception to make a call. 我得找个收讯好的地区打电话。 telemarketing n. 电话行销 The telemarketing industry is growing in India. 电话行销?业在印度正逐渐成长。 text message 简讯 Do you often receive unwanted text messages on your cell phone? 你的手机是否经常收到不想要的简讯? toll-free adj. 免付费的 Please call our toll-free number, 0800-080-123. 请拨我们的免付费电话 0800-080-123。 touch-tone phone 按键式电话 Most new telephones are touch-tone phones. 现在大部分新电话都是按键式的。 transfer v. 转接 Please hold the line while I transfer you. 请稍候, 我帮您转接。 voicemail n. 语音信箱 Calls to your number are automatically forwarded to voicemail if you don ' t answer within 30 seconds 如果你三十秒内未接电话, 来电会自动转到语音信箱。 wrong number 打错电话 Sorry, you have the wrong number. 抱歉, 你打错电话了。 点击下载: #0000ff>新东方沈昂BEC词汇例解.doc 相关推荐: #0000ff>BEC信件写作大全(下载) #0000ff>BEC新编剑桥商务英语难词解译(经科版)下载 #0000ff>BEC高级真题第二辑word版下载 点击进入: #0000ff>2011年上半年BEC成绩查询入口 100Test 下载频道开通, 各类考试题目直接下载。 详细请访问 www.100test.com