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31. As the project manager, you chair a weekly exchange of information meeting among team leaders. This is an example of communication that is: A. Internal, formal, and horizontal B. External, informal, and vertical C. Oral, internal, and informal D. Oral, external, and formal

32. Manual filing systems, electronic text databases, and project management software that allow team members to share information about the project are examples of A. A communication management plan B. An information retrieval system C. An information distribution system D. A project management information system

33. During project team formation and during the early phases of a project, the most common source of conflict within the project team is likely to be: A. Schedules B. Priorities C. Technical opinions D. Cost

34. During execution of a project, the most common source of conflict within the project team is likely to be: A. Schedules B. Priorities C. Technical opinions D. Cost

35. Of the following, which conflict resolution strategy is likely to yield the most productive results? A. Withdrawing B. Forcing C. Compromising D. Collaborating

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