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CAREMORNING SESSION1. (5 points) You are the COO of ABC Insurance Company. You are consideringoutsourcing the claim and benefit administration function.(a) Describe common claims and benefit administration problems and their effects.(b) Describe measures of claim quality and methods to increase quality.(c) Describe methods commonly used to control claims costs and claimsadministrative expense.(d) Review circumstances under which you might outsource claims administration.Course 8M

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Managed CareMorning SessionQuestions 3 8 pertain to the Case Study3. (5 points) Wonderful Lifes small group block of business is experiencing deterioratingprofits. The Chief Actuary believes part of this deterioration is due to the wearing off ofunderwriting. You have been asked to design a durational study for Wonderful Life ' s closed block of small group business using the data found in Table MM-7.(a) (1 point) Describe the information that would be required to compile this study.(b) (1 point) Describe the potential limitations of the data used in a durational studyand the factors you should consider in adjusting the data.(c) (3 points) Calculate the annual durational factors for Wonderful Life ' s closedblock of small group experience using the data in table MM-7 and other

relevant information on the small group block discussed in the case study. Show your work. COURSE 8: Fall 2002 -4- GO ON TO NEXT PAGE Health, Group Life & Managed Care Morning Session Questions 3-8 pertain to the Case Study 100 Test 下载频道开通，各类考试题目直接下载。详细请访问 www.100test.com